

## Smartphone Requirements for use with DCI Mobile APP

For an Android cell phone, you need to have an operating system 8.0 or above. If the device has an OS below 8.0, then the DCI Mobile App will not work.

**Note:** Minimum operating requirements are subject to change and it is advisable to get the most up to date phone possible. It is important to allow your phone to update when it can in order to have the most up to date Operating System on your phone as possible.

- To check what version you have: For an android, on your phone go to: settings>about phone>software info> android version. It must be 8.0 or higher.
- Devices that will work: 4.6” screen or larger, due to the wide range of Android devices, we are unable to provide a device list

For an Apple or iPhone, you must have an iOS 14.0 or higher

**Note:** Minimum operating requirements are subject to change and it is advisable to get the most up to date phone possible. It is important to allow your phone to update when it can in order to have the most up to date Operating System on your phone as possible.

- To Check what version you have: on your phone: setting>general>about phone or go to <https://support.apple.com/en-us/HT201685> It must have an iOS 14.0 or higher.
- Devices that will work: iPhone 6S and 6S Plus. iPhone 7 and 7 Plus. iPhone 8 and 8 Plus. iPhone X. iPhone XS, XS Max, and XR. iPhone 11, 11 Pro, and 11 Pro Max. iPod Touch 7th generation
- Web Browsers: Chrome, Firefox, Edge, Internet Explorer, Safari **Note:** *When using the DCI Web Portal or Mobile Web, you must only meet the browser requirements; No additional hardware or software is necessary.*

**WARNING:** While we do our best to test every OS, device and browser combination, we cannot verify all variations have been accounted for. We strongly recommend updating your browser and OS to the latest version to ensure optimal performance.

## Mobile Phone Service Providers-Lifeline Options in Oklahoma

**Please note:** The provider below is provided only as a resource; Acumen Fiscal Agent does not endorse any company or product including the provider listed here. Please research and make your own choice. No guarantee is implied. The availability may change and there may be other providers available

<b>Cell Provider</b>	<b>Qualifications</b>	<b>Contact Information</b>
PulseWrx Affordable Connectivity Program (ACP)	PulseWrx offers GPS-enabled (EVV compliant), large-screen smartphones with unlimited talk, text, and data for <i>ADvantage</i> Members who qualify.	Sign-up takes five minutes online at <a href="https://mybenefitphone.com/">https://mybenefitphone.com/</a> For additional information E-mail: <a href="mailto:contact@pulsewrx.com">contact@pulsewrx.com</a> .

## Landline Phone EVV

Any landline or VOIP (voice over internet provider) phone located in the member home may also be used for EVV compliant time entry.